netstar
IT SUPPORT

Regis Group PLC

Residential property Investment Company Regis Group plc reap the benefits of full strategic IT Outsourcing with Netstar

Complete IT Outsourcing

In 2006, to ensure constant exemplary operational activity, Regis selected Netstar IT Support as their strategic IT Support Partner of choice – and have since enjoyed a reliable, robust and secure IT infrastructure.

Server Consolidation and Virtualisation

Following a full review of Regis' existing IT set-up, Netstar embarked on a series of significant IT projects to transform their large and outdated IT Infrastructure. Netstar recommended that Regis' 15 aging and underperforming servers should be condensed and migrated to an on-premise virtualized Windows Server 2012 environment.

Comprehensive Security and Disaster Recovery

Netstar took steps to ensure Regis' data would be safe, secure and available at all times. Adding an important layer of protection to Regis' network, Netstar implemented a content filtering and managed firewall solution. Moreover, they robustly backed up Regis' virtualized server environment with an impenetrable Disaster Recovery (DR) solution. Utilising the latest high-spec hardware and software, Netstar's London based datacentre password encrypts and backs up Regis' data every 15 minutes.

Regis
group plc.

THE CUSTOMER

Regis Group plc is a leading UK property investment company, who has been investing in the residential property sector for decades.

With offices in London and Essex they are a specialist in all markets of the residential property sector.

Since its inception over 40 years ago Regis have grown both organically and through a successful acquisition strategy.

Today they boast worldwide revenues from all income streams in excess of $250 million, and with associated companies, employ over 4500 staff.

"By partnering with Netstar we are reaping the benefits of outsourcing our IT to a professional IT Support company."

Paul McFadyen
Regis Group Managing Director

Support: 020 7101 0545   -   Sales: 020 7101 0544

www.netstar.co.uk

Enhanced Connectivity

Enabling collaboration between staff across multiple sites, as well as remotely and on-the-go was an important objective for Regis. To fulfill this requirement, Netstar installed a centralised VoIP telephony solution, which not only enhanced staff productivity but also guaranteed a seamless client experience.

Benefits for Regis Group PLC:

In addition to the practical features acquired by the new VoIP system: such as: conference calling, call forwarding, automatic redial, caller ID, call barring, hunt groups and emailed voice-messages, Regis also benefit from:

1   Low cost landline, mobile and overseas calls, anywhere anytime.

2   Free phone-to-phone calls between internal VoIP extensions between Regis' multiple office locations.

3   Greater flexibility – from adding infinite additional phones to the system, to directing a particular phone number or call to different locations enabling remote working.

4   Enabling collaboration between their other offices.

5 Reasons to Switch

✔ We aim to start working on your IT issues in under 10 minutes.

✔ We proactively monitor your IT systems to find and combat faults before they develop into problems for you.

✔ ISO 27001 accreditation means you can be sure that yours and your clients' sensitive data will be safe and secure.

✔ Ongoing technology consulting and IT budget planning provided at no extra cost.

✔ Established business providing IT support in London since 2002 - try us for just one month!

Strategic IT Partner

Further to the provision of constant proactive IT Support; Netstar also effectively act as Regis' in house IT Department – managing key strategic IT decisions, such as software licensing and PC lifecycle replacement. By engaging in quarterly meetings with key personnel at Regis, Netstar plan out Regis' IT Roadmap, ensuring they benefit from the latest available technologies.

Netstar Managing Director Mit Patel comments:

"Working with Regis Group for the past 7 years has been a gratifying experience. We have witnessed first hand the benefits that proactive IT Support and full strategic IT outsourcing has bought to Regis at all levels of their business. We look forward to building on our business relationship with Regis and seeing them thrive for many years to come."